

**ORANGE COUNTY HEALTH CARE AGENCY
ADULT OUTPATIENT OPERATIONS**

Division Manager: Annette Mugrditchian, PMIII (714) 834-5026

REGIONAL PROGRAM LOCATIONS

<p><u>ANAHEIM CLINIC</u> <i>(NORTH ORANGE COUNTY COMMUNITY ACCESS POINT)</i> Prog. Mgr: Jenny Hudson, PMII 2035 E. Ball Road, Ste. 200 Anaheim, CA 92806 (714) 517-6300 FAX: (714) 517-6306 Service Chiefs: Tracy Rick, SCII AMHS Clinic, TAY PACT Annette Tran, SCI AMHS Clinic</p>	<p><u>WESTMINSTER CLINIC</u> <i>(WEST ORANGE COUNTY COMMUNITY ACCESS POINT)</i> Prog. Mgr: Jenny Hudson, PMII 14140 Beach Blvd., Ste. 223 Westminster, CA 92683 (714) 896-7566 FAX: (714) 896-7408 Service Chief: PACT, TAY PACT Fedra Hassanpour, SCI AMHS Clinic</p>	<p><u>MISSION VIEJO CLINIC</u> <i>(SOUTH ORANGE COUNTY COMMUNITY ACCESS POINT)</i> Prog. Mgr: Jenny Hudson, PMII 23228 Madero Mission Viejo, CA 92691 (949) 454-3940 FAX: (949) 770-1953 Service Chief: Rhonda Swain, SCI AMHS Clinic, TAY PACT</p>	<p><u>SANTA ANA CLINIC</u> <i>(CENTRAL ORANGE COUNTY COMMUNITY ACCESS POINT)</i> Prog. Mgr: Jenny Hudson, PMII 1200 N. Main Street, Ste. 200 Santa Ana, CA 92701 (714) 480-6767 FAX: (714) 568-4362 Service Chiefs: Leticia Luna-Pinto, SCI PACT, TAY PACT and AB109 Kelly Sabet, SCI AMHS Clinic Tuong C. Nguyen, SCI PAU PACT</p>
<p><u>FULLERTON PACT</u> Adult and TAY Assertive Community Treatment Programs Prog. Mgr: Jenny Hudson, PMII 211 W. Commonwealth Ave. Fullerton, CA 92832 (714) 447-7000 FAX: (714) 447-7003 Service Chiefs: Rodrigo Sigala, SCI Daniel Rivers, SCI</p>	<p><u>COSTA MESA PACT</u> Adult and TAY Assertive Community Treatment Programs and Court Programs Prog. Mgr: Jenny Hudson, PMII 3115 Redhill Ave. Costa Mesa, CA 92626 (714) 850-8463 FAX: (714) 850-8492 Service Chief: Ian Kemmer, SCII (Court)</p>	<p><u>ALISO VIEJO PACT</u> Adult Assertive Community Treatment Program Prog. Mgr: Jenny Hudson, PMII 5 Mareblu Aliso Viejo, CA 92656 (949) 643-6930 FAX: (949) 643-6944 Service Chief: Debbie Hampton, SCI</p>	
<p><u>RECOVERY CENTER – NORTH</u> Program Manager: Gail Laporte, PMII 303 W. Lincoln, Ste. 130 Anaheim, CA 92805 (714) 520-7300 FAX: (714) 520-0883 Service Chief: Karen Shifflett, SCI</p>	<p><u>RECOVERY CENTER – SOUTH</u> Program Manager: Gail Laporte, PMII 5 Mareblu Aliso Viejo, CA 92656 (949) 643-6901 FAX: (949) 643-6981 Service Chief: Debbie Hampton, SCI</p>		
<p><u>PACIFIC ASIAN UNIT CLINIC</u> <i>(COMMUNITY ACCESS POINT)</i> Program Manager: Jenny Hudson, PMII 14140 Beach Blvd., Ste. 200 Westminster, CA 92683 (714) 896-7574 FAX: (714) 896-7332 Service Chief: Fedra Hassanpour, SCI</p>	<p><u>EMERGENCY PSYCHIATRIC SERVICES</u> Evaluation & Treatment Services (ETS) Program Manager: Linda Molina, PMII 1030 W. Warner Santa Ana, CA 92707 (714) 834-6900 FAX: (714) 850-1066</p> <hr/> <p>Centralized Assessment Team (CAT) Service Chief: Greg Masters, SCII 1-866-830-6011 or (714) 517-6353 Service Chief: Vacant</p>		
<p><u>OLDER ADULTS RECOVERY START AND SHOPP SERVICES</u> <i>(COMMUNITY ACCESS POINT)</i> & <u>OLDER ADULT ASSERTIVE COMMUNITY TREATMENT</u> Program Manager: Jenny Hudson, PMII 1901 E. 4th Street, Ste. 312 Santa Ana, CA 92705 (714) 972-3700 FAX: (714) 972-3744 Service Chiefs: Karen Hoffman, SCII Natalie Nguyen, SCI</p>			

ADULT OUTPATIENT OPERATIONS

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(Multi-language and culturally sensitive services available in all programs and locations)

AMHS Outpatient Clinics (Anaheim, Mission Viejo, Santa Ana, Westminster):

Traditional outpatient mental health services utilizing the Recovery model, including various mental health services, case management and medication support services, are available to adults, ages 18 and up, who have a serious and persistent mental illness and may have co-occurring substance abuse issues. Impairment in their ability to function in the community is significant. Peer-run clubhouse services available – Community referrals accepted. Hours of Operation: 8-6 M-Th, 8-5 Friday, Closed weekends and major holidays.

Program of Assertive Community Treatment (PACT) (PACT, TAY PACT, OAS PACT – see Region listings for program locations and areas served; services are provided in coordination of care with AMHS Outpatient Clinics):

Highest level of Adult Mental Health outpatient clinic care; Intensive Recovery oriented services including mental health treatment, case management and medication support, are available to adults, ages 18 and up, who have a serious and persistent mental illness and may have co-occurring substance abuse issues. Impairment in their ability to function in the community is significant *and* they have not been able to achieve stability in treatment at a traditional outpatient mental health clinic. For admission, they *must have a history of 2 or more hospitalizations and/or incarcerations due to their mental illness within the last 12 months leading up to referral* – currently, referrals to PACT accepted from AMHS AOS outpatient clinics *only*. Hours of Operation: 8-6 M-Th, 8-5 Friday, Closed weekends and major holidays.

Specialized PACT services are also available for:

Transitional Age Youth (TAY) ages 18 – 25

Older Adults

Pacific Asian population

Recovery Centers:

Lowest level of Adult Mental Health outpatient care; AMHS Recovery Centers provide single-service recovery focused care to consumers who have a serious and persistent mental illness and may have co-occurring substance abuse issues *and have achieved stability* as a result of services provided in the AMHS Outpatient Clinics. Serves entire County from two locations divided between North and South. The Recovery Centers allow for consumers to receive distinct, mostly self-directed care with a *main focus of peer support and community reintegration*. A person appropriate for referral to the Recovery Center has been determined to no longer need traditional outpatient treatment but would continue to benefit from medication services and minimal support. Currently, referrals to the Recovery Centers are accepted from AMHS AOS outpatient clinics *only*. Hours of Operation: 8-6 M-Th, 8-5 Friday, Closed weekends and major holidays.

CENTRALIZED PROGRAMS (service area: COUNTYWIDE)

Pacific Asian Unit (PAU):

Provides AMHS traditional outpatient services, PACT and TAY PACT (see program descriptions above) in a culturally sensitive and language specific way to the Pacific Asian population in Orange County. The primary PAU AMHS outpatient clinic is located in Westminster and serves the entire County. PACT PAU services are countywide, as well, with offices located in Santa Ana.

Older Adult Services (OAS):

RECOVERY: Mostly field-based services provided to the Older Adult population ages 60+. Provide traditional and intensive Recovery-oriented mental health services including mental health treatment, case management and medication support to the aging population who have a serious and persistent mental illness and may have co-occurring substance abuse issues. Impairment in their ability to function in the community is significant. PACT services also available. SHOPP: Collaborative program that provides field-based healthcare outreach and prevention to frail elderly. START: Field-based substance abuse program including traditional mental health services in-home, referral and linkage, and community education services.

EMERGENCY PSYCHIATRIC SERVICES (Hours of Operation: 24/7):

Evaluation and Treatment Services (ETS): (714) 834-6900

Emergency psychiatric services available to adults ages 18 and up; specialized outpatient Evaluation and Treatment Service (ETS) providing 24-hour crisis stabilization, hospital diversion, and referral access to ABC acute psychiatric inpatient services. Provide on-site immediate psychiatric care, 5150 evaluations, transfer to inpatient settings, and linkage and referral to ongoing care in the community. No medical services on-site. If medical conditions exist, may require medical clearance prior to admission. Community referrals accepted.

Centralized Assessment Team: 1-866-830-6011 or 714-517-6353

Provides crisis intervention for hospital diversion, 5150 evaluations and linkage and referral to adults ages 18 and over at psychiatric risk, in need of psychiatric hospitalization, or experiencing a psychiatric emergency. Field response to most locations and settings. Does not respond to inpatient hospitals or skilled nursing facilities. Community referrals accepted.