



### For Information

For more information on MSSP, or  
to apply for assistance, please call:

**1-714-347-5780**

Fax: 1-714-246-8680

For information about other  
services available for seniors,  
please call:

**Office on Aging**

**Information and Assistance**

**1-800-510-2020**

The MSSP Program is administered  
by CalOptima. It is funded by the  
California Department of Aging.



A Public Agency

# CalOptima

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505 City Parkway West  
Orange, California 92868  
[www.caloptima.org](http://www.caloptima.org)  
1-714-347-5780 | 1-888-587-8088



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## MSSP

Multipurpose Senior  
Services Program

Care Management to Help  
Elderly Adults Remain at Home

1-714-347-5780



## Multipurpose Senior Services Program

Multipurpose Senior Services Program (MSSP) provides social and health care management services created to delay older adults from having to go into a nursing home. MSSP Care Managers help their clients get needed services from community resources while working with their families and support system(s). MSSP allows clients to keep living in their homes, enjoy a higher quality of life, and reduce costs from staying in a nursing home.

### To get these services, you must:

- Be 65 years of age or older
- Live in Orange County
- Have a possible need of being placed in a nursing home
- Be on Medi-Cal

## Type of Services Available

The MSSP program is made up of Registered Nurses (RN) and Social Workers who provide care management services. Some of the services include:

- Making a full review of the client and family's needs
- Creating a Plan of Care with the client to meet their needs through family and community resources
- Connecting the client to needed services to meet the client's Care Plan goals
- Regular reviewing of the client's needs to look at the progress of services and be sure they meet the client's needs
- Helping the client keep services and helping find new ones



## Type of Services Available

The Care Manager provides a wide range of services based on the client's needs:

- Adult Day Care
- Medical Equipment (Walkers, Canes, Grab Bars, Wheelchairs, Hospital Beds, Bath Chairs, etc.)
- Non-medical Equipment (Medical Alert Systems, Ramps, Heaters, Fans, etc.)
- Personal Care and Homemaker Chore Services
- Caregiver Relief
- Transportation
- Minor Housing Repairs
- Counseling to assist clients with mental and/or medical issues

## Call For More Information

1-714-347-5780



## MULTIPURPOSE SENIOR SERVICES PROGRAM (MSSP)

**Definition:** Providing social and medical case management services as well as purchasing additional ancillary services under 1915 (c) waiver regulations, for all members that meet criteria through the Multipurpose Senior Services Program (MSSP)

**Regulator:** California Department of Aging (CDA), The Department of Health Care Services (DHCS) and Centers for Medicare & Medicaid (CMMS)

**Funding:** Funded by Medicaid (Medi-Cal) as a Home Based Community Waived Program

**Enrollment:** Clients must be 65 years of age or older, Medi-Cal eligible (Aide Codes), certifiable for institutional long term care (SNF) under Title XXII Guidelines, The MSSP Staff PHN determines if a person meets Level Of Care Certification. Qualifying primary Medi-Cal aid codes are: 1D, 2D, 6D, 1E, 2E, 6E, 1X, 1Y, 10, 14, 16, 18, 1H, 20, 24, 26, 28, 60, 64, 66, 68 and 6H. Applicants cannot have a Share of Cost under normal Medi-Cal.

**Disenrollment:** Termination of MSSP clients include death, moving out of the area, the client no longer desires services, no longer certifiable for placement under Title XXII criteria, ineligible for Medi-Cal, prolonged institutionalization without probability of returning home, high costs – services exceed costs

### **FACTS**

MSSP was statewide implemented in 1979. Participation in MSSP does not affect Medi-Cal benefits. There are 41 MSSP Sites Statewide.

Member participation is established through referrals from the community and internal targeting through member and provider data. All aged members residing in the community are individually evaluated to establish how MSSP will best serve their needs. **MSSP provides the following baseline services:**

- At times MSSP ancillary services may be **purchased**, (i.e. homemaker services, transportation, money management, minor housing repairs/modifications etc.) to keep seniors in their home versus the cost of Medi-Cal long term care in Skilled Nursing Facilities.
- Assessment of the member's needs and a review of family, social and community resources available to meet those needs.
- Development of a care plan with the member and their social support, covering the range of needed medical and social services.
- Coordination with the member's primary care or attending physician.
- Linkages to community services needed to meet the client's care plan goals.
- Ongoing review of the client's need to determine progress and the adequacy of services.
- Member advocacy
- Members are identified through self-referral, internal referral or targeting strategies
- Social workers and public health nurses provide case management services.

### **DEPARTMENT CONTACTS**

**Jim Pijloo, Site Director** 714-246-8773 [jpjiloo@caloptima.org](mailto:jpjiloo@caloptima.org)

**Evelyn Rounds, Supervisor** 714-347-5730 [erounds@caloptima.org](mailto:erounds@caloptima.org)



**CalOptima**  
**Attn: MSSP Dept.**  
**505 City Parkway West.**  
**Orange, Ca 92868**  
**Fax: 714-246-8680**

## Intake Form

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Referral Source \_\_\_\_\_ Telephone Number \_\_\_\_\_

**Member's Information:** Aid Code: \_\_\_\_\_ County Code: \_\_\_\_\_ Place of Birth: \_\_\_\_\_

Member Name \_\_\_\_\_ Last \_\_\_\_\_ First \_\_\_\_\_ Gender: Female or Male

Address \_\_\_\_\_

+ city/zip \_\_\_\_\_ Telephone Number \_\_\_\_\_

DOB \_\_\_\_/\_\_\_\_/\_\_\_\_ Age \_\_\_\_ Martial Status: Mr Wd Sep Sg Dv Ethnicity \_\_\_\_\_

Language \_\_\_\_\_ **Social Security/ID number** \_\_\_\_\_

Visually impaired \_\_\_\_\_ or Hearing impaired \_\_\_\_\_

Emergency/Responsible Party \_\_\_\_\_ **Relationship/Language Spoken** \_\_\_\_\_

Address \_\_\_\_\_ Telephone Number \_\_\_\_\_

Primary Care Physician \_\_\_\_\_ Telephone Number \_\_\_\_\_

Diagnosis/History of illness \_\_\_\_\_

### Current Status:

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Alert                | <input type="checkbox"/> Needs ass't w/dressing        | <input type="checkbox"/> Needs ass't w/money management |
| <input type="checkbox"/> Confused             | <input type="checkbox"/> Needs ass't w/transferring    | <input type="checkbox"/> <b>Still Driving??</b>         |
| <input type="checkbox"/> Wheelchair-bound     | <input type="checkbox"/> Needs ass't w/bathing         | <input type="checkbox"/> Needs ass't w/transportation   |
| <input type="checkbox"/> Use a cane or walker | <input type="checkbox"/> Needs ass't w/household tasks |   |
| <input type="checkbox"/> Bed-ridden           | <input type="checkbox"/> Needs ass't w/meals           |   |
| <input type="checkbox"/> Needs ass't w/eating | <input type="checkbox"/> Share of Cost (Medi-Cal)      |   |

Does the member live alone?	Yes	No
Does the member have a regular caregiver?	Yes	No
Does the member receive IHSS hours?	Yes	No
Does the member take 6 or more medications?	Yes	No

Presenting Issue(s)  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Completed by \_\_\_\_\_ Date \_\_\_\_\_

For questions, please contact Kelly Diaz De Leon @ 714-347-5709 or Charlene Esparza @ 714-246-8665