



Multipurpose Senior Services Program (MSSP)

An Overview of CalOptima MSSP

Snack & Learn
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Agenda

- Welcome
- Multipurpose Senior Services Program
- QA & Closing Remarks



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Multipurpose Senior Services Program (MSSP)

An Overview of CalOptima MSSP

Jim Pijloo, LCSW – Manager
Evelyn Rounds, LCSW – Site Supervisor
CalOptima

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MSSP: TOPICS TO COVER TODAY

1. Purpose of the Multipurpose Senior Services Program
2. Historical Relevance & Content
3. Oversight & Monitoring of the MSSP
4. Funding Sources
5. The Program's Requirements
6. MSSP's General Services & Staffing
7. The Future of MSSP

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The primary objective of MSSP

- To avoid or delay the premature placement of persons in nursing facilities, while fostering independent living in the community. MSSP provides intensive case management services to eligible clients and their families to enable clients to remain in their own homes. Services must be provided at a lower cost than for nursing home placement. Under federal rules, cost must not exceed 95% of nursing home costs.
- MSSP case management lowers the state's chronic health care costs by arranging for home-based services to frail elders on Medi-Cal whose physical or mental disabilities make them eligible for nursing home placement.

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MSSP - History

- Efforts To Address The Frail Elderly in California
- Demonstration Project to being a Statewide Program
- Cost Effectiveness & MSSP Site Expansions
- CalOptima MSSP Began in March 2001
- Consolidated Efforts in Orange County (2008)
- A New Precedent of two MSSP Sites “under one roof”



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MSSP - Funding & Oversight

- Medi-Cal 1915(c) Waiver & Federal Funds
- Centers for Medicare & Medicaid Services (CMS)
- Department of Health Care Services (DHCS)
- California Department of Aging (CDA)



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MSSP – Program Requirements

Who is Eligible?

- A person must meet all of the following requirements:
- Age 65 or older
- Receiving Medi-Cal (no Share of Cost)
- Certifiable for placement in a nursing facility
- Residing in the catchment area of Orange County
- Appropriate for case management services
- Able to be served within MSSP's cost limitations

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MSSP

- Who can make referrals?
- How does one make a referral?
- What does it take to get someone on MSSP?

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MSSP – Staffing & Services

- Site Director (*CalOptima Manager*)
- Supervisor
- Social Work Care Manager
- Nurse Care Manager
- Pharmacist
- Accounting Specialists & Office Administrative Assistants
- CalOptima the Organization



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MSSP

- Home Based Care Management
- Coordination with the Client's Support System

Services

- Informal
- Referred
- Purchased



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MSSP – Informal Services

- Family
- Personal Representatives (Power of Attorney)
- Spiritual Support System
- Friends and Neighbors

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MSSP – Referred Services

- In Home Supportive Services (IHSS)
- Community Based Adult Services (formerly ADHC)
- Home Delivered Meals (Meals on Wheels)
- Housing Allowances (HUD)
- Social Security Benefits (SSI)
- Legal Aid Society
- City Funded Programs

Medicare Covered Services: Home Health, Hospice, Durable Medical Equipment (DME), Medications, etc.

Medi-Cal Covered Services: Out-of-Home Respite, Incontinent Supplies, Portable Ramps, Grab Bars

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MSSP – Purchased Services

- Emergency Response Unit & Pendant (Link to Life)
- Homemaker Chore Supplemental Services
- Personal Care Supplemental Services
- Diet Compliant Home Delivered Meals
- Oral Nutritional Supplements (Ensure & Glucerna)
- Medication Reminder Boxes
- Handyman Services
- In Home Respite
- Transportation (Taxi & Transportation Escort)
- Buying Microwaves, Refrigerators, Handheld Showers, Bath Mats, Sharps Containers, and Stoves



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MSSP – Program Operations

- Client Participation
- Annual Reassessments
- Quarterly Home Visits
- Monthly Contacts
- Annual Level Of Care Certifications
- Opposite Discipline Home Visits
- Maintaining Client Records
- Mutual Care Planning
- Maintaining Costs
- Clients' Right to Appeal – State Fair Hearings
- Maintaining a Wait List



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Questions



Mission Statement

CalOptima's mission is to provide members with access to quality health care services delivered in a cost-effective and compassionate manner.

Closing

- Complete Evaluations
- Next session
 - In-Home Services (public IHSS and private)
 - July 31, 2012
- Thank you

